Drawbacks of artificial intelligence / robotics

■ 2022 **■ 2020** **□ 2018**

Level of investment required
- 2022: 53%
- 2020: 56%
- 2018: 46%

Lack of staff expertise in AI/Robotics
- 2022: 53%
- 2020: 55%
- 2018: 52%

Cost of implementation and proving ROI
- 2022: 43%
- 2020: 46%
- 2018: 22%

Uncertainty as to technical solutions
- 2022: 27%
- 2020: 25%
- 2018: 19%

Incompatibility of new technology with legacy systems
- 2022: 26%
- 2020: 25%
- 2018: 26%

Acceptance of AI/robotics in the market due to potential job losses
- 2022: 24%
- 2020: 25%
- 2018: 36%

Security
- 2022: 23%
- 2020: 24%
- 2018: 31%

Disruption caused
- 2022: 22%
- 2020: 20%
- 2018: 14%

Resistance from affected staff/functions
- 2022: 19%
- 2020: 21%
- 2018: 17%